

### Using the Cypress Dental PPO Plan is as easy as ①, ②, ③

#### Just follow these simple steps:

- 1 Find a provider.** Select a participating provider by using the Cypress Dental provider on our website at [www.cypressadmin.com](http://www.cypressadmin.com). While you may visit any provider with your Cypress PPO Dental Plan, obtaining services from an contracted CEN or PPO provider will maximize your benefits and lower your out of pocket costs.
- 2 Make an appointment.** Make an appointment with the provider of your choice and inform them that Cypress Ancillary Benefits is your Dental plan.
- 3 Your Provider will do the rest!** The provider will contact Cypress at 800-350-3989 to verify your benefits and eligibility to submit a claim for services covered by your Cypress Dental plan.

#### Things to Remember

- You do not need an ID card with your Cypress Dental Plan. Simply provide your SSN, name, and DOB at a provider's office for benefit and eligibility verification.
- If a card is desired, please visit [www.cypressadmin.com](http://www.cypressadmin.com) and register for the Member Web Portal (MWP) to download.
- For services exceeding \$300 it is always recommended that you request from your provider a preauthorization before services are rendered.

#### Cypress Dental Member Services

800-350-3989

Monday – Friday, 8 am to 5 pm PST

[www.cypressadmin.com](http://www.cypressadmin.com)

Please refer to your Certificate of Coverage for more information regarding your specific plan's benefits. Or you may contact Member Services at 800-350-3989 and one of our Members Services Representatives will be happy to assist you.

